

## The 20 PuchasPlus-Points

1. Personal, familiar, welcoming - *we love to spoil you*
2. Attentive, polite, discreet - *your peace & relaxation is important to us*
3. Fresh, cheerful, colourful - *we are pleasantly different*
4. Highest quality at the best price - *you deserve it*
5. Comfortable size with maximum free space - *you have space here*
6. Directly by the Stegersbach Thermal Spa - *easily accessible via the rainbow walkway*
7. Healing Massage Therapy Centre in house - *Give yourself some pampering time!*
8. In-house sun terrace with a fantastic panoramic view - *for even more peace*
9. Cycling, Nordic walking or hiking in the idyllic surroundings of Stegersbach - *this is an ideal place for sportspeople*
10. Austria's largest golf resort is located right outside the front door (2 18-hole courses, one 9-hole course) - *improve your handicap*
11. All inclusive indulgence breakfast buffet with regional delicacies - *we serve you only the best*
12. Half board and buffet delicacy experiences - *enjoy yourself in peace*
13. Non smoking hotel - *cigarettes are welcomed to be enjoyed on the balcony*
14. Sleep in pine beds - *save yourself an hour of cardio work a day (see [http://www.zirbe.info/download/zirbe\\_Folder.pdf](http://www.zirbe.info/download/zirbe_Folder.pdf))*
15. Grandeur water throughout the building - *the special refreshment quencher*
16. Fine natural materials, rustic and modern elements and attention to detail - *you will feel at home in our hotel*
17. Refrigerators in the rooms - *for you to enjoy the delicacies from the surroundings or the 24 hour self-service area of our hotel for longer*
18. Barrier free facilities - *wheelchairs face no problems*
19. Internet access in every room - *just plug in a cable and start surfing*
20. Historical and culinary excursion destinations waiting to be discovered - *so you can take even more beautiful memories home*

# PuchasPlus Operations model

*~ Aim higher than what the guest expects from you!~*

## **1. We are the quiet oasis by the Stegersbach Thermal Spa!**

We are committed to health and senior tourism and offer our guests calm, peace and relaxation in a friendly atmosphere. The establishment of a cosy holiday home environment, in which colours and architecture are matched together, presents itself with a new opportunity and challenge every day. In order to ensure this, we have politely pointed out that we are not a children's hotel and ask for mandatory compliance with the house rules!

## **2. We place sustainability very highly!**

Mother Nature is important to us. Therefore, we want to not only deal with the resources and opportunities that are available to us in an economical fashion but also in an ecological as well as natural and efficient manner too. To correspondingly protect nature and the environment, we motivate our employees, suppliers and guests to careful use of the natural resources. In addition, our rooms have been affectionately designed by local carpenters and equipped mostly with pine wood-health beds.

## **3. We guarantee quality at reasonable prices!**

We have chosen an exceptionally broad selection of services offering a unique price in three different room categories. Quality is important to us and only the best will do for our guests. We focus on regionalism as well as the processing of high quality food, natural and fresh products.

## **4. We convey a healthy lifestyle!**

We are happy to meet individual guest needs and cater for relaxation and inspiration. We want to convey a healthy lifestyle not just locally, but we also want our guests to take this attitude home with them. The promise of quality to our guests: We want to inspire, advise and support!

## **5. Nature gives us a wholehearted glow!**

The PuchasPlus team places a lot of emphasis on a beaming smile, a warm gesture, a friendly handshake and the feeling of being welcomed. Every employee is an important part of the company. Through a targeted and quality educational program in both professional and personal terms, productivity is promoted and quality management in all sectors is ensured.

## **6. We are proud of our guests!**

We pride ourselves in pampering approx 25,000 satisfied guests each year and look forward to receiving your suggestions, requests and constructive criticism. These motivate, authenticate and inspire us.

We are the youngest of the spa hotels, we are one of the smallest and the most cheerful and colourful!

AND THESE FACTS are your PLUS:

- Hospitality that comes from the heart - with us every guest is a Queen
- Our rooms are all furnished with affection, the highest quality natural materials and cheerful fresh colours - the perfect way to feel comfortable like home.
- You reside in personal familiar settings and walk directly with your bathrobe into the large, diverse and soothing Stegersbach thermal spa.

Our massage, therapy and cosmetic treatments are waiting for you. It's important to fall back onto tried and tested hands ...

- Fancy an activity day? With pleasure: The first hole of the Golf-Eldorado "Golf Stegersbach-Lafnitztal" is just outside the front door! There are walking sticks and bicycles onsite for you to borrow! The unique landscape is also ideal for hiking.

- Culinary delights are part of your holiday. Our breakfast buffet is a great experience and offers a variety of delicacies from the region.

The half-board experience is taken literally in PuchasPlus. Partnerships with excellent catering facilities in the near surroundings guarantee variety - Enjoy a multi-course speciality-menu every evening in a restaurant of your choice. Plus: The local taxi will take you anywhere - there and back.

- PLUS for those seeking tranquillity - whether young or young at heart - our concept is tailored to you. A variety of packages provide PLUS services for romantics, the elderly or those thrill seekers.

- Absolute best value for money - a PLUS holiday brings health and well-being, but it can also be easy on your pocket too!

## **SPA HOTEL PUCHASPLUS\*\*\*\* –**

**The Spa Hotel PuchasPlus \*\*\*\* in Stegersbach stands, as the name suggests, for a big Plus in terms of facilities. We pamper guests with especially spacious and comfortable rooms, a familiar setting, a relaxing atmosphere, free admission to the spa and above all - with attractive prices!**

Immerse yourself in a sea of sheer light, air, sun and nature. Enjoy the vivid variety of colours and hospitality with heart and soul. Experience the unique feel-good residential atmosphere in one of our exceptional pine rooms. Feel the difference from everyday life. The uniqueness is unlike any other. We give you time, peace and relaxation. The hotel's Healing Massage Therapy Centre. Maximum freedom of choice: PuchasPlus half-board experience

The Spa Hotel PuchasPlus defines the standards for comfortable living in an entirely new manner: 36 m<sup>2</sup> sized rooms with larger, higher and wider beds from healthy pine solid wood, healthy anti-allergic non smoking rooms and an on-site Healing Massage Therapy Centre with a natural cosmetic section are just some of the many benefits that we offer our guests. The romantic suites offer even more surprises such as the 'Princess Open Bath' bathroom with tub and XL Sleep island. A special Plus: the Spa Hotel PuchasPlus is a one hundred percent barrier free hotel and offers ideal conditions to wheelchair users for a relaxing spa holiday.

### **Sleep peacefully in the healthy wood of the Alps**

All rooms are equipped with wooden furniture from healthy pine wood, 4-star amenities with a flat screen TV and a large fridge as well as a balcony or sun terrace. The special essential oils of pine wood soothe the heartbeat at night and eases the burden of the heart and thus enables a relaxing, peaceful and above all dreamlike sleep. For a special sleeping experience, the water-gel bed can be booked that optimally supports the body and noticeably relieves back pain.

### **Culinary experience**

In addition, the Spa Hotel PuchasPlus also does its best to cater for creature comforts. So the day starts with a breakfast from the rich delicacy buffet with regional products in the panoramic conservatory with the morning sun, which overlooks the thermal spa.

Completely new and current are the "vitality snacks" in the form of the salad, soup and cake buffet. Through intensive cooperation with many suppliers from the region, fresh and local produce is delivered daily. The short delivery and storage times optimally ensure outstanding quality and freshness of the products. The unique experience of half-board offers additionally the possibility of getting acquainted with the culinary specialties and enjoying the aura of the region. The special feature of this: the guest has the opportunity to decide, on the spot every day, whether to take an offering and can thus individually fulfil their desires every day.

### **Healing Massage Therapy Centre directly at the hotel**

A wide range of massages, therapies and natural cosmetics are available to guests. First-class individual treatments ensure pure health, well-being, and relaxation. The Therapy Training Centre in Stegersbach is new. The training centre can be utilized by the guests free of charge and provides therapeutic training after surgical procedures, fitness and health training, specific strength training for the elderly and a range of courses such as Pilates, Yoga, Zumba ...

### **Attractive spa and golf offer**

For a short yet exceptional experience, hotel guests can make their way, independently of the weather, directly to the Stegersbach thermal spa, where they can enjoy the healthy thermal water with its many facilities including the sauna.

Austria's largest golf course with 50 holes, the Reiters Golfschaukel Stegersbach Lafnitztal, offers those who want a taste of the sport of golf, as well as those experienced golfers - the chance to explore their passion with a green fee discount of 20%.

### Spa Hotel PuchasPlus\*\*\*\*:

#### Winner of the Holiday Check Awards 2013!

The small but exclusive Spa Hotel PuchasPlus \*\*\*\* with its 50 Hotel rooms offers guests an unforgettable stay at the highest international standard. The guests will find **peace, rest and relaxation here**. For the second consecutive year, the hotel has been awarded the "**Holiday Check Award 2013**" for its commitment. The "PLUS" ethic, which stands for a Personal, Likeable, Unbeatable and Superior welcoming atmosphere, is experienced every day through the warmth and charm of the professional team around hotelier Josef Puchas. The extra large **anti allergy welcoming rooms** at 36 m<sup>2</sup>, are furnished with comfortable **solid pine beds**, which guarantee a deep and healthy sleep. An enjoyable start to the day is promised with a rich delicacy breakfast buffet with regional specialties in the panorama winter garden. Guests get easy access to the Stegersbach Spa World via the colourful rainbow walkway, with a personal bathing bag in hand (bathrobe and sauna towel included). 14 thermal indoor and outdoor pools, a spacious **sauna area, luxury comfortable relaxation rooms** as well as a **steam room** and **infrared cabin** welcome you to a relaxing spa day. For sporty guests, the **biggest golf course in Austria (45 holes)** is right nearby. The gentle, rolling countryside is best enjoyed actively with a bike ride on the well-marked bike paths of the southern Burgenland. Fabulously equipped **bicycles and e-bikes** are available at the hotel. The on-site **Healing Massage Therapy Centre** impresses with its **natural products** and a highly qualified team of therapists. Particular attention is paid to the treatment of back pain. As part of private treatment, which can be requested from the GP, the most informed optimal service will be available to you. In addition, a variety of **cosmetic treatments**, such as the very popular **hot chocolate massage** or **hay pack**, will indulge your mind, body and soul. After an extensive culinary experience in one of the **top four gourmet restaurants**, guests can end the day with a romantic sunset on the spacious roof terrace or enjoy a good drop of red wine from the wine cellar in the cosy stone pine room.

#### **Thermal spa well-being**

**Offer:** 2 nights in a welcoming room at 36 m<sup>2</sup>, 3 x admission to the thermal spa including sauna, Zirbensekt (pine-based sparkling wine) as a welcome drink at the hotel bar, sumptuous delicacy breakfast buffet, participation in the "move-aware" program – **Price per person.:** from 164 Euro

#### **Romantic spa de luxe**

**Offer:** 3 nights in the Romantic Suite 36 m<sup>2</sup>, 4 x admission to the thermal spa including sauna, Zirbensekt (pine-based sparkling wine) as a welcome drink at the hotel bar, sumptuous delicacy breakfast buffet, 1 x candlelit dinner, soothing partner massage followed by joint relaxation, participation in the "move-aware" - program, 1 bottle of sparkling wine, **Price per person.:** from 349 Euro

**PuchasPlus:**

**"Back Plus" through therapeutic massages and pine beds**

***"Aim higher than what the guest expects from you"***: This formula for success has earned the **Spa Hotel PuchasPlus \*\*\*\*** the "Holiday Check Award 2013" for the second time in a row. This familiar hotel offers its guests 36 m<sup>2</sup> sized anti-allergy luxury rooms with comfortable **solid pine beds** as well as stone pine cushions that guarantee a deep and healthy sleep. The hotel's **Healing Massage Therapy Centre** specializes in the treatment of **back pain**. Whether you have problems with the lower back, the spinal column of the neck or shoulder area, the qualified team of therapists will treat the sensitive back area with expertise and sensitivity. Private treatments can be requested via the GP. Sustainable well-being is achieved with natural products such as **mud, hay and pine packs**. A wide range of natural skin care treatments, such as the popular **hot chocolate massage**, brings the best out of every guest. PuchasPlus guests have direct access to the **Stegersbach Family Spa** via the short heated rainbow walkway. 14 thermal indoor and outdoor pools, a spacious **sauna area, luxury comfortable relaxation rooms** as well as a **steam room** and **infrared cabin** are ready for a soothing wellness day. The kitchen in PuchasPlus places high emphasis on **fresh products from the region**, even with the **"vitality snacks"** in the form of the salad, soup and cake buffet. As part of the **half-board experience**, guests choose daily whether they wish to dine in the hotel or at a **typical Burgenland partner restaurant**, for which a free taxi is standing by. In PuchasPlus, there are **romantic suites** with a **'Princess Open Bath'** bathroom with tub and XL Sleep island. The hotel is also 100% barrier free, which makes the wellness-holidays totally accessible for wheelchair users. Upon request, a water-gel bed can be booked, which supports the body and relieves back pain.

**Wellness holidays in the Spa Hotel PuchasPlus\*\*\*\***

Hospitality and cosiness are hallmarks of the \*\*\*\* Spa Hotel PuchasPlus. The guest should feel right at home and spend an unforgettable holiday with friends. This hotel presents itself as fresh, fun and colourful and is situated in the southern Burgenland spa landscape directly next to the Stegersbach Thermal Spa. This can be easily reached in your bathrobe via the rainbow walkway.